

# Fixture Enrolment Form

## Welcome!

Welcome to the TennisGear Centres, the leading providers of tennis on Brisbane's North and South side!

We offer a wide range of professional coaching, fixture and social tennis programs. We also have complete pro-shops offering the latest equipment at the best prices, great advice and a full restringing service. If you have any questions about our programs and services be sure to ask our friendly staff. Our business has been teaching tennis and providing quality tennis fixture programs for over thirty-five years; originally from our centre at **Everton Park** and now at the **Morningside, Shaw Park & Emerson Tennis Centres**.

The following pages contain some basic facts and information about the **Tennis Brisbane Super League** competition, together with an enrolment form and payment authority. Please remember that this authority must be updated if your personal details change. Further information can also be found on our websites listed below.

Congratulations on choosing to represent our centre, we look forward to many good times on court in the future!



### **Shaw Park Tennis Centre**

128 Shaw Rd Woolloowin Q 4030

p: 3266 1660

e: [shawpark@tennisgear.com.au](mailto:shawpark@tennisgear.com.au) w: [www.shawparktennis.com.au](http://www.shawparktennis.com.au)

### **Morningside Tennis Centre**

123 Beverley Street Morningside Q 4170

p: 3899 8110

e: [morningside@tennisgear.com.au](mailto:morningside@tennisgear.com.au) w: [www.morningsidetennis.com.au](http://www.morningsidetennis.com.au)

### **Roy Emerson Tennis Centre**

315 Milton Road Milton Q 4064

p: 3367 8585

e: [emerson@tennisgear.com.au](mailto:emerson@tennisgear.com.au) w: [www.emersontennis.com.au](http://www.emersontennis.com.au)

# Fact Sheet

## GENERAL

### Programs

Our centre provides a wide range of fixture programs for players of all ages and standards.

### How will I be graded?

Fixture competitions are standard based and you will play against opponents of a similar skill to you. Our staff will grade you to determine which competition best suits your standard however the final grading rests with Tennis Brisbane.

### Do I enter as a team or individual?

We encourage team registrations however if you don't have a partner and wish to enter, we will allocate a partner of a similar standard to you.

### What should I bring?

Players should bring a hat, water bottle, their racquet and wear comfortable shoes.

### Can spectators watch?

Yes, spectators are encouraged to watch, however we ask that they do not interfere with the calling of lines or enter the court enclosure at anytime.

### How long is the season?

There are two seasons per year. Season 1 starts in February and finishes in June; Season 2 starts in July and finishes in November.

### Can I have extra players in my team?

Yes, we encourage you to have more than the minimum number of players registered in your team. This will assist you on occasions when you are unable to play.

### Will I have to travel?

Yes, fixture competitions operate on a "home and away" basis where you play one match on your home court then play your opposition on their court. Most fixture competitions are localised to the Northside or the Southside (Morningside players) of Brisbane, so travel is minimal.

### Who runs the competition?

The Super League Tennis Competition is the largest tennis competition in Brisbane and is run by Tennis Brisbane.

You can contact Tennis Brisbane on 3263 8511 and visit their website at [www.tennisbrisbane.com.au](http://www.tennisbrisbane.com.au) Tennis Brisbane operate tennis competitions and tournaments right across Brisbane on almost every day of the week. Further details of their programs can be found on their website.

### What if I can't play?

If you are unable to play then you will be required to find a fill-in replacement player for yourself. You can ask a friend or colleague to play for you or you can call our office and we can provide you with a list of players and contact details that are available to play.

### Will your staff find a fill-in for me?

No, it is your responsibility to ensure your team has sufficient players present for each match. A fill-in list will be provided to you by the Centre, which contains contacts of all current fill-in players. If you are unable to field a team, Tennis Brisbane will issue a "forfeit fee" to you for the match fee.

### What is the forfeit fee?

The forfeit fee is the total match fee for **both** teams. It is a fee avoidable by organizing a fill-in ahead of time.

## INCLEMENT WEATHER

### What happens if it rains?

We will do everything possible to run fixture programs as scheduled. However weather may force us to call off an event. Decisions to cancel fixtures will not be made until one hour prior to the scheduled start time.

### Who do I call?

You call the centre where your team will be playing. The telephone numbers are listed on the front page of your draw schedule. If your match is at a Tennis Gear Centre, joining their [Facebook](#) page will give you hourly updates on the weather and situation regarding superleague.

## FEES

### How much does it cost?

You are required to pay the registration fee at the start of each season plus a match fee each week you play. The match fee is paid at the match venue.

### What are the registration fees for?

Your registration fees cover your membership with Tennis Queensland, the cost of administering the competition, trophies, personal injury insurance etc. As a member of Tennis Queensland you are also entitled to a range of other discounts, benefits and advance ticket offers. Full details can be found on the Tennis Queensland website.

### How are fees charged?

We offer a convenient payment method that provides payment of your registration fees from your nominated bank account or credit card. Match fees are paid at the centre you are playing at. If you incur a forfeit fee, this fee will be invoiced to you separately.

## QUESTIONS

### Where can I get more information?

You can speak with your coach at the conclusion of the lesson or speak with the office counter staff.

# Nomination Form

TEAM NAME: ..... PROGRAM: ..... DIVISION: .....

Player 1 Name: ..... Birth Date: ...../...../.....

Email: ..... Mobile: .....

Address: ..... Postcode:.....

Player 2 Name: ..... Birth Date: ...../...../.....

(if applic)

Email: ..... Mobile: .....

Address: ..... Postcode: .....

I/we authorise payment of my/team registration fees as outlined below and in accordance with the DDR agreement on the reverse side of the form. Registration fees are charged ½ yearly and reviewed annually.

Nomination Fee	Amount if paid before March 31	Amount if paid after March 31	Details
<input type="checkbox"/> Single Player	\$80	\$99	Per <b>player</b> per season
<input type="checkbox"/> 2 Player Team	\$160	\$198	Per <b>team</b> per season
<input type="checkbox"/> 3 Player Team (Junior League)	\$240	\$269	Per <b>team</b> per season
<input type="checkbox"/> Green Ball Teams	\$40	\$59	Per <b>player</b> per season

Are you enrolled in a coaching program?  Yes  No Program: \_\_\_\_\_

**Payment from Bank, Building Society or Credit Union**

Financial Institution: ..... Name of Account Holder(s): .....

BSB Number: ..... Account Number: .....

I/We authorise Ezidebit Pty Ltd ACN 096 902 813 (User ID Number 165969) to debit my/our account listed above through the Bulk Electronic Clearing System (BECS) in accordance with the debit arrangement above and as per the Ezidebit DDR Service Agreement provided. Please note a transaction processing fee of **55c applies**.

\_\_\_\_\_ OR \_\_\_\_\_

**Payment from Credit Card** Card Type  Visa  MasterCard

Card Number: ..... Expiry Date: .....

Name on Card: .....

By signing this form, I/we authorise **Ezidebit Health & Fitness Newstead** acting on behalf of the business to debit payments for tennis lesson from my credit card listed above and I/we acknowledge that Ezidebit will appear as the merchant on my credit card statement. I/We agree to reimburse Ezidebit and indemnify Ezidebit for any successful claims made by the Card Holder through their financial institution against Ezidebit. Please note that a **transaction processing fee applies** of the greater of **\$0.55c or 2%** on Visa & MasterCard transactions.

## Authorisation

This authorisation is to remain in force from this date and will continue in accordance with the DDR agreement on the reverse page which I/we have read and understood. The administration of this agreement is conducted by **Ezidebit Health & Fitness Newstead** as a billing agent only.

I hereby understand that I must: Pay Registration Fee  Find my own fill-ins  Pay any forfeit fees

1. .... 2. .... Date:  /  /   
Signature(s) of account or card holder(s)

# DDR Service Agreement

**Service Provider** Our Direct Debit service provider is Ezidebit Pty Ltd ACN 096 902 813 (Direct Debit User ID number 165969) herein referred to as "Ezidebit". Their name will appear on your bank or credit card statement as the debtor of the funds that you will be paying for services from the Morningside Tennis Centre, Shaw Park Tennis Centre and Everton Tennis Centre "the Business". This Direct Debit Request (DDR) Service Agreement forms part of the terms and conditions of the DDR Authority and should be read in conjunction with the DDR Authority.

**DDR's** DDR's are a convenient payment mechanism and can be arranged for one off payments, ongoing payments, for fixed amounts or amounts that vary from time to time. The basis on which the DDR will be processed is as follows: The amount owing on account at the end of the month, processing date, or otherwise as agreed on the DDR Authority. I/We acknowledge that Ezidebit is acting as a Direct Debit Agent for the Business and that Ezidebit does not provide any goods or services (other than the direct debit collection services to me/us for the Business pursuant to the Direct Debit Request and this DDR Service Agreement) and has no express or implied liability in regards to the goods and services provided by the Business or the terms and conditions of any agreement that I/We have with the Business. Ezidebit is engaged by the business as a bulk payment processing service provider and does not supply any other goods or services.

**Payment** I/We acknowledge that the debit amount will be debited from my/our account according to the terms and conditions of my/our agreement with the Business and the terms and conditions of the Direct Debit Request (and specifically the Debit Arrangement and the Fees/Charges detailed in the Direct Debit Request) and this DDR Service Agreement. I/We acknowledge that it is my/our responsibility to ensure that there are sufficient cleared funds in the nominated account by the due date to enable the direct debit to be honoured on the debit date. Direct debits normally occur overnight, however transactions can take up to three (3) business days depending on the financial institution. Accordingly, I/We acknowledge and agree that sufficient funds will remain in the nominated account until the direct debit amount has been debited from the account and that if there are insufficient funds available, I/We agree that Ezidebit will not be held responsible for any fees and charges that may be charged by either my/our or its financial institution.

**Timing** I/We acknowledge that there may be a delay in processing the debit if:

- (1) there is a public or bank holiday on the day of the debit, or any day after the debit date;
- (2) a payment request is received by Ezidebit on a day that is not a banking business day in Queensland;
- (3) a payment request is received after normal Ezidebit cut off times, being 4:00pm Queensland time.

Any payments that fall due on any of the above will be processed on the next business day

**Variations & Amendments** I/We authorise Ezidebit to vary the amount of the payments from time to time as may be agreed by me/us and the Business as provided for within my/our agreement with the Business. I/We authorise Ezidebit to vary the amount of the payments upon receiving instructions from the Business of the agreed variations. I/We do not require Ezidebit to notify me/us of such variations to the debit amount. I/We acknowledge that Ezidebit is to provide at least 14 days' notice if it proposes to vary any of the terms and conditions of the Direct Debit Request or this DDR Service Agreement including varying any of the terms of the debit arrangements between us.

**Cancellations in Writing** I/We acknowledge that I/We will contact the Business if I/We wish to alter or defer any of the debit arrangements and that **15 days written notice** must be given to the business to cancel this agreement. An email to the business will constitute notice in writing.

**Dispute Resolution** I/We acknowledge that any request by me/us to stop or cancel the debit arrangements will be directed to the Business. I/We acknowledge that any disputed debit payments will be directed to the Business and/or Ezidebit. If no resolution is forthcoming, I/We agree to contact my/our financial institution.

**Returned & Dishonoured DDR's** I/We acknowledge that if a debit is returned by my/our financial institution as unpaid, a failed payment fee is payable by me/us to Ezidebit. **The current fee charged by Ezidebit for reprocessing a returned DDR is \$15.** I/We will also be responsible for any fees and charges applied by my financial institution for each unsuccessful debit attempt together with any collection fees, including but not limited to any solicitor fees and/or collection agent fee as may be incurred by Ezidebit or the business. I/We authorise Ezidebit to attempt to re-process any unsuccessful payments as advised by the Business. I/We acknowledge that certain fees and charges (including setup, variation, SMS or processing fees) may apply to the Direct Debit Request and may be payable to Ezidebit and subject to my/our agreement with the Business agree to pay those fees and charges to Ezidebit.

**Confidentiality and Your Privacy** You appoint Ezidebit as your exclusive agent with regard to the control, management and protection of your personal information (relating to the Business and contained in this DDR Service Agreement). You irrevocably authorise Ezidebit to take all necessary action (which we deem necessary) to protect your personal information, including (but not limited to) prohibiting the release to or access by third parties without your consent. You hereby irrevocably authorise, direct and instruct any third party who holds/stores keeps your personal information (relating to the Business and contained in this DDR Service Agreement) to release and provide such information to Ezidebit on our written request. Ezidebit will keep your information about your nominated account at the financial institution private and confidential unless this information is required to investigate a claim made relating to an alleged incorrect or wrongful debit, or as otherwise required by law. Further information relating to Ezidebit's Privacy Policy can be found at [www.ezidebit.com.au](http://www.ezidebit.com.au)

**Credit Card Payments** I/We acknowledge that **"Ezidebit Health & Fitness Newstead" will appear as the merchant** for all payments from my/our credit card. I/We acknowledge and agree that Ezidebit will not be held liable for any disputed transactions resulting in the non supply of goods and/or services and that all disputes will be directed to the Business as Ezidebit is acting only as a Direct Debit Agent for the Business. I/We acknowledge and agree that in the event that a claim is made, Ezidebit will not be liable for the refund of any funds and agree to reimburse Ezidebit for any successful claims made by the Card Holder through their financial institution against Ezidebit. I/We acknowledge that Credit Card Fees are a minimum of the Transaction Fee or the Credit Card Fee, whichever is greater as detailed on the Direct Debit Request. I/We authorise Ezidebit to verify details of my/our account with my/our financial institution; and my/our financial institution to release information allowing Ezidebit to verify my/our account details.

**Ezidebit Contact** PO Box 3327 Newstead, QLD 4006 P: (07) 3124 5500 F: (07) 3124 5555 w: [www.ezidebit.com.au](http://www.ezidebit.com.au)

**Business Contact** Tennisgear Management Pty Ltd 65 Russell Street Everton Park Qld 4053 P: (07) 3353 2018 w: [www.tennisgear.com.au](http://www.tennisgear.com.au)